



License # 940500

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## PREFERRED MEMBERSHIP AGREEMENT – RESIDENTIAL

Northstate Custom Plumbing, Inc. (CSL#940500) (referred to herein as “Custom Plumbing”) hereby offers the following services on the terms set forth below. By signing below, you (referred to herein as the “Customer”) and Custom Plumbing agrees as follows:

**In-Home Inspection of Plumbing System:** For the price set forth below, Custom Plumbing will perform an in-home inspection of Customer’s residential plumbing system (waste, water, gas). The in-home inspection covers a visual inspection of the plumbing components that are visible from the attic, inside the residence, and any crawl space under the residence. Custom Plumbing will provide Customer with a written, detailed report of any findings and suggested repairs following the in-home inspection.

The in-home inspection does not include inspection of plumbing components that are not readily accessible and visible or that would require destruction or removal of walls, ceilings, floors, or the like, and does not cover in-pipe inspections or pressure testing gas lines. Heating, air conditioning, and air filtration systems are not part of the in-home inspection.

**CUSTOMER AGREES TO PAY CUSTOM PLUMBING 180 FOR THE INSPECTION AT THE TIME THE INSPECTION IS COMPLETE.**

**One-Year Free Benefits to Customer:** For one year following the date Custom Plumbing performs the in-home inspection, Customer shall enjoy the following benefits and saving:

- 1. Top Scheduling Priority with Custom Plumbing:** Custom Plumbing will give Customer’s jobs scheduling priority over all other non-emergency jobs for non-preferred customers. If Customer’s job is an emergency, Custom Plumbing will give Customer’s job scheduling priority over all non-emergency jobs for non-preferred customers.
- 2. No Overtime or Weekend Rates:** Emergency work Custom Plumbing does for Customer will be charged to Customer at Custom Plumbing’s customary weekday rate without any weekend or overtime surcharge, regardless of when Custom Plumbing works at Customer’s residence.

### The Legal Details:

Customer may not assign or transfer this agreement. This agreement is valid only for the single family residence listed below. Customer may not transfer this agreement to another residence or to any other person, including a subsequent owner of the residence. Customer must own or reside in the residence subject to this agreement during the duration of this agreement; otherwise, the agreement may be canceled by Custom Plumbing without refund.

This agreement may not be changed or modified except in writing signed by Customer and Custom Plumbing.

The in-home inspection Custom Plumbing performs under this agreement is not substitute for a home inspection. Custom Plumbing cannot guarantee the performance of the plumbing system in the residence. By performing an in-home inspection Custom Plumbing assumes no liability for the operation of the plumbing system or any damage arising from a failure of the plumbing system, including, without limitation, damage to the residence, damage or injury to the contents or occupants, or the loss of use of the residence.

### RESIDENCE ADDRESS:

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**CUSTOM PLUMBING**

**CUSTOMER**

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